

EIR,FOI Monthly Summary - FY 2024/25

KPI	Apr	May	Jun	YTD
Current active caseload	1466	1404	1414	1414
First decision within 6 months	96.01%	94.55%	95.42%	95.29%
Active cases over 12 mths old	0.07%	0.07%	0.07%	0.07%

Supporting Info	Apr	May	Jun	YTD
Cases received	624	666	630	1920
Cases with a current decision	626	721	612	1959
Cases with a worked by user	705	573	660	660
Cases with no worked by user	761	831	754	754

Key:

Standard generic names fields are set in our case management system. The below key provides context as to how the FOI Casework department use these fields to report on its casework.

“Current Active Caseload” – this is the total cases currently active.

“First decision within 6 months” – percentage of cases that had an initial decision within 6 months from the date the case was received.

“Active cases over 12 mths old” –cases older than 12 months from the date the case was received as a percentage of the current active caseload.

“Cases received” – total new cases received.

“Cases with a current decision” – total cases with a current decision made.

“Cases with a worked by user” – cases currently allocated to a case officer.

“Cases with no worked by user” – cases awaiting allocation to a case officer.