

Consultation: Age appropriate design code

Introduction

The Information Commissioner is seeking feedback on her draft code of practice Age appropriate design: a code of practice for online services likely to be accessed by children (the code).

The code will provide guidance on the design standards that the Commissioner will expect providers of online 'Information Society Services' (ISS), which process personal data and are likely to be accessed by children, to meet.

The code is now out for public consultation and will remain open until 31 May 2019. The Information Commissioner welcomes feedback on the specific questions set out below.

For this consultation, we will publish all responses except for those where the respondent indicates that they are an individual acting in a private capacity (e.g. a member of the public or a parent). All responses from organisations and individuals responding in a professional capacity (e.g. academics, child development experts, sole traders, child minders, education professionals) will be published. We will remove email addresses and telephone numbers from these responses but apart from this, we will publish them in full.

For more information about what we do with personal data please see our privacy notice.

Please note, we are using the platform Snap Surveys to gather this information. Any data collected by Snap Surveys for ICO is stored on UK servers. You can read their Privacy Policy here.

Section 1: Your views on the code

	Is the 'About this code' section clearly communicated?
Q1	✓ Yes○ No
Q1a	If no, then please provide your reasons for this view.
Q2	Is the 'Services covered by this code' section clearly communicated? Yes No
Q2a	If no, then please provide your reasons for this view.

Section 2: Your views on the draft standards

There are 16 draft standards in the code. You can comment on all the drafts standards, or focus on a single standard. If you do not want to answer questions on a standard please press skip.

The standards are:

- 1) Best interests of the child
- 2) Age Appropriate Application
- 3) Transparency
- 4) Detrimental use of data
- 5) Policies and community standards
- 6) Default settings
- 7) Data minimisation
- 8) Data sharing
- 9) Geolocation
- 10) Parental Controls
- 11) Profiling
- 12) Nudge techniques
- 13) Connected toys and devices
- 14) Online tools
- 15) Data protection impact assessments
- 16) Governance and accountability

Best interests of the child: The best interests of the child should be a primary consideration when you design and develop online services likely to be accessed by a child.

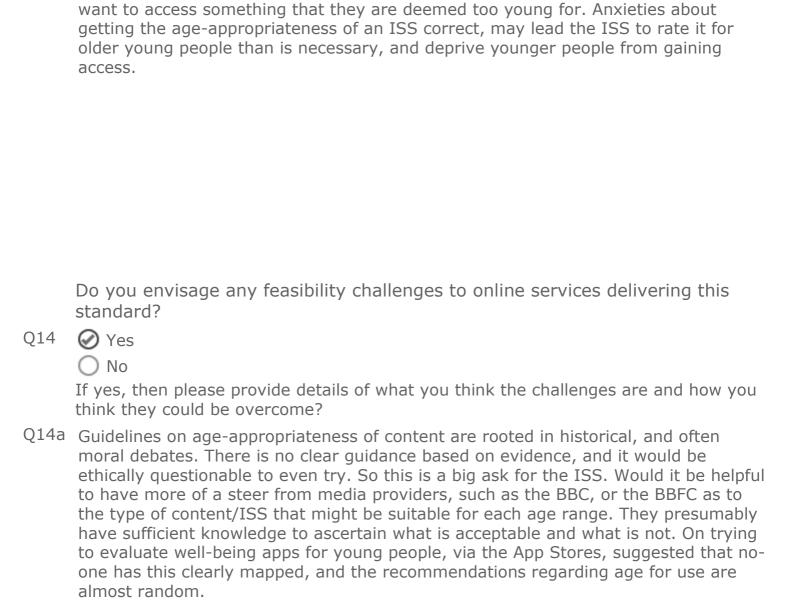
Skip

Q4	Have we communicated our expectations for this standard clearly? O Yes
	○ No
0.4-	If no, then please give reasons for your answer.
Q4a	
	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard?
Q5	O Yes O No
	If yes, then please give reasons for your answer.
Q5a	

	Do you think this standard gives rise to any unwarranted or unintended consequences?
Q6	O Yes O No
Q6a	If yes, then please give reasons for your answer.
	Do you envisage any feasibility challenges to online services delivering this standard?
Q7	O Yes O No
	If yes, then please provide details of what you think the challenges are and how you think they could be overcome?
Q7a	

Q8	Do you think this standard requires a transition period of any longer than 3 months after the code comes into force? O Yes O No
Q8a	If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
Q9	Do you know of any online resources that you think could be usefully linked to from this section of the code? O Yes
Q9a	O No If yes, then please provide details (including links).
	Age-appropriate application: Consider the age range of your audience and the needs of children of different ages. Apply the standards in this code to all users, unless you have robust age-verification mechanisms to distinguish adults from children.
Q10	I would like to comment on this standard Skip

	Have we communicated our expectations for this standard clearly?
Q11	
	O No
	If no, then please give reasons for your answer.
Q11a	
	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard?
Q12	O Yes
~	Ø No
	If yes, then please give reasons for your answer.
Q12a	



Do you think this standard gives rise to any unwarranted or unintended

Q13a The standard might identify more explicitly sites/apps where young children are, to

predators; age-verification may also be needed to keep adults out. Children often

If yes, then please give reasons for your answer.

consequences?

Yes

() No

Q13

	Do you think this standard requires a transition period of any longer than 3 months after the code comes into force?
Q15	✓ Yes○ No
	If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
Q15a	
	Do you know of any online resources that you think could be usefully linked to from
Q16	this section of the code? O Yes
	No If you then places provide details (including links)
Q16a	If yes, then please provide details (including links).
	Transparency: The privacy information you provide to users, and other published terms, policies and community standards, must be concise, prominent and in clear language suited to the age of the child. Provide
	additional specific 'bite-sized' explanations about how you use personal data at the point that use is activated.

Q17

O Skip

 $\ensuremath{ igoreant {igoreantering One of the constraint of the constraints} }$ I would like to respond to this standard

Q18	Have we communicated our expectations for this standard clearly? Yes No If no, then please give reasons for your answer.
Q18a	
	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard?
Q19	O Yes
	No If yes, then please give reasons for your answer.
Q19a	

	○ No
	If yes, then please give reasons for your answer.
Q20a	It is immensely challenging to consider how many very young children could grasp the concept of disembodied data, let alone the consequences of what might happen to it. It seems to me the safeguards of data minimisation and processing are best placed to safeguard the very young, rather than expect them to become skilled in information governance. The situation is very different for older children and adolescents, and perhaps it is there the focus should be.
Q21	Do you envisage any feasibility challenges to online services delivering this standard?
QZI	✓ Yes○ No
	If yes, then please provide details of what you think the challenges are and how you think they could be overcome?
Q21a	Being able to design and create content that is accessible to very young children, about complex concepts that even adults may struggle with may lead to legally compliant but ineffectively worded solutions.

Do you think this standard gives rise to any unwarranted or unintended consequences?

Q20 Ø Yes

000	Do you think this standard requires a transition period of any longer than 3 months after the code comes into force?
Q22	✓ Yes○ No
	If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
Q22a	Is there a need to explore further how much young children will be burdened by concerns that are best left to adults and parents. The key area to investigate is when they want to start to manage this themselves; perhaps 8 years and upwards?
000	Do you know of any online resources that you think could be usefully linked to from this section of the code?
Q23	 ✓ Yes ✓ No The property of the proper
Q23a	If yes, then please provide details (including links).
	Detrimental use of data: Do not use children's personal data in ways that have been shown to be detrimental to their wellbeing, or that go against industry codes of practice, other regulatory provisions or Government advice.
Q24	✓ I would like to respond to this standard✓ Skip

Have we communicated our expectations for this standard clearly?
✓ Yes
○ No
If no, then please give reasons for your answer.

Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard?

Q26 Yes

If yes, then please give reasons for your answer.

Q26a I think the legal concept of Significant Harm in the Children Act may help define further what is detrimental: Significant harm Significant harm is one of the limbs to proving that the threshold criteria under section 31(2) of the Children Act 1989 are met, before a court can consider whether to make a care order or supervision order. There is no statutory definition of significant harm. "Harm" is defined as: Ill treatment. The impairment of physical or mental health (including that suffered from seeing or hearing another person suffer ill treatment). The impairment of physical intellectual, emotional, social or behavioural development (including that suffered from seeing or hearing another person suffer ill treatment). "Ill treatment" includes sexual abuse, neglect, emotional abuse and psychological abuse. In considering whether harm is significant to a child's health or development, the child's health and development must be compared with that which could reasonably be expected of a similar child. This includes impairment suffered from seeing or hearing the ill treatment of another person. (Section 31(9), Children Act 1989.) The meaning of "significant" in case law has developed to mean enough to justify state intervention.

Q27	
	○ No
	If yes, then please give reasons for your answer.
Q27a	Again, it is a complex ask of the ISS to ascertain the impact on health and development. It would require almost a further impact assessment. Perhaps a clear list of what are deemed the most immediate harms may be a good starting point.
Q28	Do you envisage any feasibility challenges to online services delivering this standard? Yes No
	If yes, then please provide details of what you think the challenges are and how you think they could be overcome?
Q28a	Very complex consideration, especially when certain public health concerns e.g. childhood obesity are undoubtedly a risk for many an ISS.

Do you think this standard gives rise to any unwarranted or unintended consequences?

Q29	Do you think this standard requires a transition period of any longer than 3 months after the code comes into force? Yes
	No If yes, then please provide your reasons for this view, and give an indication of what
Q29a	you think a reasonable transition period would be and why.
	Do you know of any online recourses that you think sould be usefully linked to from
020	Do you know of any online resources that you think could be usefully linked to from this section of the code?
Q30	✓ Yes✓ No
Q30a	If yes, then please provide details (including links).
	Policies and community standards: Uphold your own published terms, policies and community standards (including but not limited to privacy policies,
Q31	age restriction, behaviour rules and content policies).
्र _७ ।	○ I would like to respond to this standard② Skip

Q32	Have we communicated our expectations for this standard clearly? O Yes O No If no, then please give reasons for your answer.
Q32a	If no, then please give reasons for your answer.
	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard?
Q33	O Yes
	○ No
222	If yes, then please give reasons for your answer.
Q33a	

Q34	Do you think this standard gives rise to any unwarranted or unintended consequences? O Yes O No If yes, then please give reasons for your answer.
Q34a	
Q35	Do you envisage any feasibility challenges to online services delivering this standard? O Yes O No If yes, then please provide details of what you think the challenges are and how you think they could be overcome?
Q35a	

Q36 Q36a	Do you think this standard requires a transition period of any longer than 3 months after the code comes into force? O Yes O No If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
Q37 Q37a	Do you know of any online resources that you think could be usefully linked to from this section of the code? Yes No If yes, then please provide details (including links).
Q38	Default settings: Settings must be 'high privacy' by default (unless you can demonstrate a compelling reason for a different default setting, taking account of the best interests of the child). ○ I would like to respond to this standard ② Skip

	Have we communicated our expectations for this standard clearly?
Q39	O Yes
	O No
	If no, then please give reasons for your answer.
Q39a	If no, then please give reasons for your answer.
QJ9a	
	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard?
Q40	O Yes
	O No
	If yes, then please give reasons for your answer.
Q40a	2. Yes, then prease give reasons is: Year answer:
Q⊤0a	

	Do you think this standard gives rise to any unwarranted or unintended consequences?
Q41	O Yes
	○ No
	If yes, then please give reasons for your answer.
Q41a	
	Do you envisage any feasibility challenges to online services delivering this standard?
Q42	O Yes O No
	If yes, then please provide details of what you think the challenges are and how you think they could be overcome?
Q42a	
-	

	Do you think this standard requires a transition period of any longer than 3 months
Q43	after the code comes into force? O Yes
	O No
	If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
Q43a	
	Do you know of any online resources that you think could be usefully linked to from this section of the code?
Q44	O Yes
	O No
Q44a	If yes, then please provide details (including links).
	Data minimisation: Collect and retain only the minimum amount of personal data you need to provide the elements of your service in which a child is
	actively and knowingly engaged. Give children separate choices over which elements they wish to activate.
Q45	✓ I would like to respond to this standard
	Ckin

Q46	Have we communicated our expectations for this standard clearly? Yes No If no, then please give reasons for your answer.
Q46a	If no, then please give reasons for your answer.
	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard?
Q47	
Q47a	If yes, then please give reasons for your answer. The Caldicott Principles in health are a good example, and I think appreciated by most of us, of how some data should not be shared or collected widely or without explicit consent. The aspiration is to achieve that same attitude towards children and young people.

Q48	Do you think this standard gives rise to any unwarranted or unintended consequences? Yes No If yes, then please give reasons for your answer.
Q48a	Those who are trying to research or deliver services in the best interests of young people need to be encouraged to collect and make good use of data, with the necessary safeguards and procedures.
Q49	Do you envisage any feasibility challenges to online services delivering this standard? Yes No
	If yes, then please provide details of what you think the challenges are and how you think they could be overcome?
Q49a	Change in any commercial model dependent on data processing. Examples of good practice and alternative models may help.

Q50	after the code comes into force? Yes No
OFO	If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
Q50a	
Q51	Do you know of any online resources that you think could be usefully linked to from this section of the code? Yes
Q0 <u>-</u>	No If yes, then please provide details (including links).
Q51a	https://www.igt.hscic.gov.uk/Caldicott2Principles.aspx
Q52	Data sharing: Do not disclose children's data unless you can demonstrate a compelling reason to do so, taking account of the best interests of the child. ✓ I would like to respond to this standard
	O Skip

Q53	Have we communicated our expectations for this standard clearly? O Yes No
	If no, then please give reasons for your answer.
Q53a	
	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard?
Q54	
	O No
	If yes, then please give reasons for your answer.
Q54a	As before, much that is submitted on Data Minimisation applies here too.

Q55	Do you think this standard gives rise to any unwarranted or unintended consequences? Yes No If yes, then please give reasons for your answer.
Q55a	As before, much that is submitted on Data Minimisation applies here too.
	Do you envisage any feasibility challenges to online services delivering this standard?
Q56	
	○ No
	If yes, then please provide details of what you think the challenges are and how you think they could be overcome?
Q56a	Good practice may help some ISS evolve new business models.

Q57	of you think this standard requires a transition period of any longer than 3 months after the code comes into force? Yes No
	If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
Q57a	
	Do you know of any online resources that you think could be usefully linked to from this section of the code?
Q58	✓ Yes ✓ No
758a	If yes, then please provide details (including links). Caldicott Principles
250a	Caldicott Filliciples
	Geolocation: Switch geolocation options off by default (unless you can demonstrate a compelling reason for geolocation, taking account of the best interests of the child), and provide an obvious sign for children when location tracking is active. Options which make a child's location visible to others must default back to off at the end of each session.

Q59

O Skip

✓ I would like to respond to this standard

Q60	Have we communicated our expectations for this standard clearly? O Yes No
	If no, then please give reasons for your answer.
Q60a	I would question whether geolocation poses more of a risk than benefit. I think its presence makes a certain sense, but also highlights how the current document does not afford an assessment of different levels of risk, and their impact over the short term and long term. I am uncertain whether geolocation is as great a concern as data minimisation and sharing though it often sounds alarming. For example, is it essential to bullying or exploitation? I would subsume this to data minimisation and not sharing with other apps.
Q61	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard? O Yes No
	If yes, then please give reasons for your answer.
Q61a	

	Do you think this standard gives rise to any unwarranted or unintended consequences?
Q62	○ Yes ❷ No
	If yes, then please give reasons for your answer.
Q62a	If yes, then please give reasons for your answer.
202u	
	Do you envisage any feasibility challenges to online services delivering this standard?
Q63	O Yes
	No No
	If yes, then please provide details of what you think the challenges are and how you think they could be overcome?
Q63a	

	Do you think this standard requires a transition period of any longer than 3 months after the code comes into force?
Q64	O Yes
	No If yes, then please provide your reasons for this view, and give an indication of what
Q64a	you think a reasonable transition period would be and why.
QO IU	
	Do you know of any online resources that you think could be usefully linked to from this section of the code?
Q65	○ Yes❷ No
	If yes, then please provide details (including links).
Q65a	
	Parental controls: If you provide parental controls give the child age appropriate information about this. If your online service allows a parent or carer to monitor their child's online activity or track their location, provide an obvious sign to the child when they are being monitored.
Q66	I would like to respond to this standard
	⊗ Skip

Q67 Q67a	Have we communicated our expectations for this standard clearly? O Yes O No If no, then please give reasons for your answer.
	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard?
Q68	O Yes O No If yes, then please give reasons for your answer.
Q68a	

	Do you think this standard gives rise to any unwarranted or unintended consequences?
Q69	O Yes O No
Q69a	If yes, then please give reasons for your answer.
	Do you envisage any feasibility challenges to online services delivering this standard?
Q70	O Yes No
Q70a	If yes, then please provide details of what you think the challenges are and how you think they could be overcome?
Q/Ua	

	Do you think this standard requires a transition period of any longer than 3 months after the code comes into force?
Q71	O Yes
	○ No
	If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
Q71a	
	Do you know of any online resources that you think could be usefully linked to from this section of the code?
Q72	O Yes
	○ No
	If yes, then please provide details (including links).
Q72a	

Q73	I would like to respond to this standardSkip
	Have we communicated our expectations for this standard clearly?
Q74	O Yes
Q74a	I am concerned that profiles will achieve the same status as as personal data, without any interrogation of how the profile was developed. I presume a credit score today might offer a similar model for how you are profiled and that affects your life chances. It goes beyond recommendations (still a risk when you are repeatedly shown self-harm content) to more complex and shadow profiling that will be shared. I think there is also a risk of blunting agency and facilitating choice and free will.
Q75	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard? O Yes No
	If yes, then please give reasons for your answer.
Q75a	

Profiling: Switch options which use profiling off by default (unless you can demonstrate a compelling reason for profiling, taking account of the best

place to protect the child from any harmful effects (in particular, being fed

content that is detrimental to their health or wellbeing).

interests of the child). Only allow profiling if you have appropriate measures in

Q76 Q76a	Do you think this standard gives rise to any unwarranted or unintended consequences? ○ Yes ② No If yes, then please give reasons for your answer.
Q77	Do you envisage any feasibility challenges to online services delivering this standard Yes No
Q77a	If yes, then please provide details of what you think the challenges are and how you think they could be overcome?

Q78	after the code comes into force? Yes
	No If yes, then please provide your reasons for this view, and give an indication of what
Q78a	you think a reasonable transition period would be and why.
Q79	Do you know of any online resources that you think could be usefully linked to from this section of the code? O Yes
Q79a	
Q73a	
	Nudge techniques: Do not use nudge techniques to lead or encourage children to provide unnecessary personal data, weaken or turn off privacy protections, or extend use.
Q80	✓ I would like to respond to this standard✓ Skip

Q01	Yes
	O No
Q81a	If no, then please give reasons for your answer.
QOIA	
	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard?
Q82	
	O No
	If yes, then please give reasons for your answer.
Q82a	Behavioural scientists have been working for years on the 'nudges' that promote health and well-being. It is good, as listed, to hold on to the opportunity to promote development and better decisions.

Have we communicated our expectations for this standard clearly?

Q83a	If yes, then please give reasons for your answer.
Q84 Q84a	Do you envisage any feasibility challenges to online services delivering this standard? Yes No If yes, then please provide details of what you think the challenges are and how you think they could be overcome?

Do you think this standard gives rise to any unwarranted or unintended consequences?

O Yes

✓ No

Q83

	Do you think this standard requires a transition period of any longer than 3 months after the code comes into force?
Q85	O Yes
	No No
	If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
Q85a	
	Do you know of any online resources that you think could be usefully linked to from this section of the code?
Q86	O Yes
	No No
	If yes, then please provide details (including links).
Q86a	
Q87	Connected toys and devices: If you provide a connected toy or device ensure you include effective tools to enable compliance with this code O I would like to respond to this standard Skip

Q88	Have we communicated our expectations for this standard clearly? O Yes O No
Q88a	If no, then please give reasons for your answer.
Q89	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard? O Yes
	No If yes, then please give reasons for your answer.
Q89a	

	Do you think this standard gives rise to any unwarranted or unintended consequences?
Q90	O Yes
	○ No
	If yes, then please give reasons for your answer.
Q90a	
	Do you envisage any feasibility challenges to online services delivering this standard?
Q91	O Yes
	O No
	If yes, then please provide details of what you think the challenges are and how you think they could be overcome?
Q91a	

	Do you think this standard requires a transition period of any longer than 3 months after the code comes into force?
Q92	O Yes O No
	If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
Q92a	you ammed reasonable cranoment period modification and and may.
	Do you know of any online resources that you think could be usefully linked to from this section of the code?
Q93	O Yes O No
	If yes, then please provide details (including links).
Q93a	
	Data protection impact assessments: Undertake a DPIA specifically to assess and mitigate risks to children who are likely to access your service, taking into account differing ages, capacities and development needs. Ensure that your DPIA builds in compliance with this code.
Q94	I would like to respond to this standard
	⊗ Skip

Q95	Have we communicated our expectations for this standard clearly? O Yes O No
Q95a	If no, then please give reasons for your answer.
	Do you have any examples that you think could be used to illustrate the
Q96	approach we are advocating to this standard? O Yes O No
Q96a	If yes, then please give reasons for your answer.

	Do you think this standard gives rise to any unwarranted or unintended consequences?
Q97	YesNoIf yes, then please give reasons for your answer.
Q97a	
Q98	Do you envisage any feasibility challenges to online services delivering this standard? O Yes O No
Q98a	If yes, then please provide details of what you think the challenges are and how you think they could be overcome?

Do you think this standard requires a transition period of any longer than 3 months after the code comes into force?
O Yes O No
If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
you think a reasonable transition period would be and wify.
Do you know of any online resources that you think could be usefully linked to from this section of the code?
O Yes O No
If yes, then please provide details (including links).

Skip
Have we communicated our expectations for this standard clearly? O Yes O No
If no, then please give reasons for your answer.
Do you have any examples that you think sould be used to illustrate the approach we
Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard? Yes
O No If yes, then please give reasons for your answer.

Governance and accountability: Ensure you have policies and procedures in

place which demonstrate how you comply with data protection obligations, including data protection training for all staff involved in the design and

development of online services likely to be accessed by children. Ensure that

Q104	Do you think this standard gives rise to any unwarranted or unintended consequences? O Yes O No
Q104 a	If yes, then please give reasons for your answer.
Q105	O you envisage any feasibility challenges to online services delivering this standard? O Yes O No If you then please provide details of what you think the challenges are and how you
Q105 a	If yes, then please provide details of what you think the challenges are and how you think they could be overcome?

	Do you think this standard requires a transition period of any longer than 3 months after the code comes into force?
Q106	O Yes O No
	If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
Q106 a	
	Do you know of any online resources that you think could be usefully linked to from this section of the code?
Q107	O Yes
	O No If yes, then please provide details (including links).
Q107 a	

Section 3: Your views on the code sections

Q108	Is the 'Enforcement of this code' section of the code clearly communicated? O Yes No If no, then please provide your reasons for this view.
Q108 a	
Q109	Is the 'Glossary' section of the code clearly communicated? Yes No If no, then please provide your reasons for this view.
Q109 a	In the file please provide your reasons for this view.

	Are there any key terms missing from the 'Glossary'?
Q110	O Yes
-	No No
	If yes, then please provide your reasons for this view.
Q110	
a	
	Is the 'Annex A: Age and developmental stages' section of the code clearl communicated?
0111	
QIII	
	○ No
	If no, then please provide your reasons for this view.
Q111	
а	

	Is there any information that you think needs to be changed in the Annex A: Age and developmental stages' section of the code?
Q112	○ Yes❷ No
	If yes, then please provide your reasons for this view.
Q112 a	
	Do you know of any online resources that could be usefully linked to the 'Annex A: Age and developmental stages' section of the code?
Q113	○ Yes ❷ No
	If yes, then please provide details (including links).
Q113 a	

	communicated?
Q114	✓ Yes
	○ No
	If no, then please provide your reasons for this view.
Q114 a	
	Is the 'Annex C: Data Protection Impact Assessment' section of the code clearly communicated?
Q115	
	O No
	If no, then please provide your reasons for this view.
Q115 a	

Is the 'Annex B: Lawful basis for processing' section of the code clearly

Do you think any issues raised by the code would benefit from further (post publication) work, research or innovation?

Q116 Yes

O No

If yes, then please provide your reasons for this view.

Q116 We are at the beginning of learning how technology can ensure or even promote development and the age and developmental aspects need to be developed as the evidence grows. This will offer a balanced perspective and not just an emphasis on harms and protections. The latter are vital, but many developers start out wanting to do good, and we must help them. Perhaps a more dynamic perspective on promoting well-being and development may assist?

Section 4: About you

	Are you answering as:
Q117	A body representing the views or interests of children
	A body representing the views or interests of parents
	A child development expert
	O An academic
	An individual acting in another professional capacity
	A provider of an ISS likely to be accessed by children
	A trade association representing ISS providers
	O An individual acting in a private capacity (e.g. someone providing their views as a member of the public of the public or a parent)?
	An ICO employee
	O Other
	Please specify:
Q117 a	
	Please specify:
Q117 b	

Please state your name or if you're answering on behalf of an organisation, your organisation's name.

Q118 Dr Richard Graham, Consultant Child & Adolescent Psychiatrist, Clinical Lead, Good Thinking: London's Digital Mental Well-being Service

Thank you for responding to this consultation We value your input.